



## DID YOU KNOW

An **Import Log** has been added to **Communication > Lab Messaging** to track all HL7 downloads from Healthlink and files imported manually. We recommend running the **Import Log** daily to confirm that your practice is not missing any HL7 files.



To view any files that were not imported extend the date range and set the status to **Not Imported**. (Socrates version 3.3.0.3)

Import Log					
From	23/02/2024	To	02/03/2026	Status	Not Imported
Import Date	File	HCP	Machine	Downloaded	Status
27/01/2026 15:31	C:\Labs\ImportLog\extraDigitInDate.xml	Brian Smith	CwHQAWIN10PC4	<input type="checkbox"/>	Error
27/01/2026 15:27	C:\Labs\ImportLog\Unknown_MCN.xml	Brian Smith	CwHQAWIN10PC4	<input type="checkbox"/>	HcpMatching
27/01/2026 15:27	C:\Labs\16e1ba40-4ee4-4...9-a3a5-9b8c7d98787a.xml	Brian Smith	CwHQAWIN10PC4	<input type="checkbox"/>	Error

Any files that were not imported will be displayed with a status of either Downloaded, HCP Matching or Error.

The machine name and file location and user are displayed for you. Find that particular machine in the practice and navigate to the folder location from **Communication > Lab Messaging > Import Files > Browse Files** to import the file manually.

